



Advice and Support Hub Volunteer

Young Roots aims to improve the wellbeing and life chances of young refugees and asylum seekers. We work directly with young refugees and asylum seekers in the UK and operate through trusted community based partners in Lebanon.

ROLE DESCRIPTION

We are looking for 2 volunteers to join our weekly advice and support Hub in Croydon. The Hub is a space where 11-25 year asylum seeking and refugee young people can attend to receive advice on various issues, including housing, immigration, physical and mental health. At the Hub, we also provide a range of youth activities and group workshops. Our youth club and advice Hub take place every Thursday from 4:30pm to 8pm.

The role of the Advice and Support Hub volunteer would be primarily to support the youth development team with the set-up and delivery of the youth activities. The volunteer would be required to attend the Hub twice a month, for the whole length of the session.

The main tasks of this role will include:

1. Providing a safe and welcoming environment for young asylum seekers and refugees
2. Helping at reception and making sure that young people fill in the registration forms and sign any other relevant documents as needed
3. Supporting the staff to assess young people's needs and making sure that young people can be seen by one of the caseworkers at the Hub
4. Helping the Youth Development Worker and Coordinator to set up and run games and other activities at the youth club such as table tennis, cooking, board games, group discussions, feedback sessions.
5. Assisting the project staff to effectively deliver, monitor and evaluate the project.
6. Respecting confidentiality at all times and contributing to debriefs after the sessions.
7. If interested, providing occasional support during trips to various locations in London on weekdays and/ or Saturdays.
8. Committing to attend at least two (2) sessions per month.

PERSON SPECIFICATION

You will need to be able to demonstrate the following:

Essential

- Enthusiasm and commitment to supporting young refugees and asylum seekers and to take part in activities
- Willingness to take part in safeguarding training (online)
- Experience of working or volunteering with young people
- Understanding and commitment to youth participation principles, as outlined in the attached document
- Good communication skills
- Good team working and interpersonal skills
- A flexible approach
- Some understanding of the challenges faced by refugees, asylum seekers and migrants in the UK
- Be able to commit for at least **6 months**

Desirable

- Ability to speak the following language(s): Pashto, Kurdish Sorani, Dari, Arabic, Tigrinya, Amharic, Vietnamese
- Experience of working or volunteering with refugees and asylum seekers or direct experience of the asylum system in the UK.
- Experience of teaching English.
- Willingness to take part in social and recreational activities at the Hub, including cooking sessions

TO APPLY

If you would like to apply for this position, please email your **CV** and a **cover letter** to london@youngroots.org.uk

Young Roots is committed to safeguarding and promoting the welfare of children and vulnerable adults. Successful applicants will be required to undertake a criminal record check via the Disclosure and Barring Service (DBS). A criminal record will not automatically prevent you from being considered for this role.

Young Roots recognises the positive value of diversity, promotes equity and challenges discrimination. We welcome and encourage applications from people of all backgrounds. As an organisation that supports refugees, asylum seekers and migrants, we particularly welcome applications from those within these communities.